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EMPLOYEE SATISFACTION IN THE PRACTICAL POLICE SERVICE (BASED ON MATERIALS OF ONLINE SURVEY 2017)

Paper presents the methodological instruments and the main results of the intranet survey regarding employee satisfaction of the employees of practical police service, which was conducted with the participation of the State Research Institute MIA Ukraine in 2017 in all regions of the country. The analysis was based on a cleaned massive, which included the answers of 21,465 respondents.

The module of the questionnaire included overall 24 questions on satisfaction. The hierarchy of satisfaction indicators and their pair correlation with the general level of satisfaction with the service have been determined.

Based on the calculation of weighted average, it was found out that the policemen are most satisfied with the provision of firearms and ammunition; psychological climate, relations between colleagues in the unit; direct management relationships; overall satisfaction and with opportunities for professional development, and the least – with the availability of communication equipment; availability computer, other office equipment; availability of stationery (paper, cartridge); quality of uniform materials; availability uniform new sample in accordance with the season.

The principal component analysis method was used to calculate the values of integral indices of police employee satisfaction. Using the regression analysis, we revealed the effects of indices that characterize different aspects of employee satisfaction on the overall level of police officers satisfaction.

Factual judgments of the respondents are given regarding the frequency, the provision of uniform for the season, expenses of own funds for the maintenance of official activities and self-assessment of professional preparedness to save their own life and health during the performance of their functional duties.

Keywords: police, online survey, employee satisfaction indexes, Ukraine.

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